

<b>COMMITTEE</b>	Health and Social Care Services Committee
<b>DEPARTMENT/ SECTION</b>	Occupational Therapy

<b>Service Standard</b>	<b>06/07</b>	<b>Target 07/08</b>	<b>2007/08 Q1</b>	<b>2007/08 Q2</b>	<b>2007/08 Q3</b>	<b>2007/08 Q4</b>	<b>Cross Reference Activity Analysis</b>
<p>1. We will ensure that clients requiring equipment on discharge from hospital are provided with such equipment within 2 days of their discharge.</p> <p>No: of equipment requests:</p> <p>% receiving equipment within 2 working days</p>		80%	69 80%	57 58%	56 27%	61 70%	See Indicator 1

Service Standard	06/07	Target 07/08	2007/08 Q1	2007/08 Q2	2007/08 Q3	2007/08 Q4	Cross Reference Activity Analysis
<p>2. We will ensure that all clients referred to the service are assessed within the following timescales:</p> <ul style="list-style-type: none"> <li>• Priority 1 (High): 0-2 weeks</li> <li>• Priority B (Intermediate): 4-8 weeks</li> <li>• Priority C (Non-urgent): under 12 weeks</li> </ul>		100%		40%	43%	100%	
		100%		40%	35%	99%	
		100%		35%	33%	90%	

**Comments/ Opportunities for Improvement**

**Indicator 2.** OT department has experienced increased sick leave over the last quarter. Two staff on long-term sick leave have now returned to work. This has impacted significantly on the departments' ability to provide assessments within the designated timescale. From February 2008 referrals changed to a centralised point to provide equitable provision across Moray.